

PRIVACY POLICY

In accordance with the current laws on data protection as well as our commitment to transparency in the processing of personal data, set out below is information regarding such processing on the website www.hubr.es owned by **Sociedad Hubr Student Housing S.L.** Full information on **Hubr Student Housing S.L.** can be found at [link to general conditions]

Who is your data controller?

Your data controller is **Sociedad Hubr Student Housing S.L.** with Tax Identification Code (CIF) **B87635033** at **Paseo de la Castellana 91, 8^º Planta, 28046 Madrid** and email address hola@hubr.es. You can contact our Data Protection Officer at hola@hubr.es

What is the purpose and lawfulness of processing your data?

In relation to registered users of the Website's Online Shop ("Online Shop Users"):

Your personal data of an identifying nature which you must provide when you register as an Online Shop User (i.e. name and surname, ID or passport number, telephone number, email address and postal address) shall be processed for the purpose of (i) maintaining the contractual relationship we have with you in order to process and be able to send you the products you buy on the Online Shop and evaluate your customer purchasing experience by undertaking satisfaction surveys by any means, the lawfulness of the processing being the performance and maintenance of that contractual relationship; and (ii) unless you have declined when registering by ticking the relevant box provided for that purpose, keeping you informed of offers and promotions relating to our products and services similar to those contracted by sending marketing communications which may be personalised on the basis of the preparation of a commercial profile using the identifying data you have provided as well as your purchasing history by any means you many have provided to us (e.g. email, SMS or post), the lawful basis of such processing being Article 21.2 of the LSSI as well as our legitimate interests, to the extent that we understand that you have a reasonable expectation that we will send you these types of communications without prejudice to your rights. In any event, please note that

automated decisions will not be taken based on that profile and that you will be entitled to object at any time to receiving those commercial communications using the means provided for that purpose or by sending an email to hola@hubr.es or using the means provided for that purpose, covering all marketing materials you may receive.

In addition, if you have accepted the installation of our cookies which are not strictly technical for enabling the functioning of the Website, we will also use your browsing data on the Website to send you the abovementioned commercial communications adapted to your interests, the lawful basis of such processing being your consent if you have accepted the cookies on the Website. You may withdraw your consent at any time by disabling those cookies on your browser. If you withdraw your consent, this will not affect the legality of any prior processing.

In relation to users who have signed up for our Newsletter service (“**Newsletter Users**”):

Your identifying data (i.e. your email) which you must provide in order to sign up for our Newsletter service and to receive information about our offers and promotions shall be processed for the purpose of being able to send you those marketing communications by email, the lawful basis of such processing being your consent. You may withdraw your consent at any time by exercising your right of erasure using any of the means referred to below. If you withdraw your consent, this will not affect the legality of any prior processing.

In relation to those users who have used any of the means of contact provided at any time through the Website (the “**Contacts**”):

Any identifying data which you provide us with will be processed solely and exclusively for the purpose of being able to deal with, manage and answer the query and/or incident for which you have contacted us, the lawful basis of such processing being the maintenance of the contractual relationship or the precontractual measures requested by you to answer the query and/or incident raised.

Please bear in mind that by contacting us through one of our social media accounts, the terms and conditions of use and privacy policies of such tools/social media shall apply. Please ensure that you read and understand them before using them to contact us.

For how long will we store your data?

Any personal data with which you provide us will be kept:

- In relation to Online Shop Users: For as long as our contractual relationship with you lasts and you do not request its erasure using the means referred to below.
- In relation to Newsletter Users: For as long as you do not apply to unsubscribe or request the erasure of your data using the means referred to below.
- In relation to Contacts: For as long as it is strictly necessary to deal with, manage and answer the query and/or incident for which you have contacted us.

Notwithstanding the above, please bear in mind that we can keep your data if we are obliged to until the expiry of the legal obligations in which case they will be duly blocked and made available exclusively to the relevant judges, courts or public authorities.

To whom will we disclose your data?

Your personal data will not be disclosed to any third party, unless we are legally obliged to do so, that is, we receive an administrative or court request which obliges us to disclose your data to an administrative authority or court, in which case we will only disclose those data which we are strictly required to disclose.

The above is without prejudice to suppliers to whom we may resort for the provision of the services requested and who, in any event, will process the data in their capacity as data processors solely and exclusively for the provision of the services. If they are located outside the European Economic Area, we will try to use suppliers located in countries which offer a suitable level of data protection and if they are outside we will provide suitable guarantees through the use of standard data protection clauses adopted by the Commission which ensure that you have enforceable rights and effective legal recourse.

What rights do you have when you provide us with your data?

Access, rectification and erasure: You have the right to request access to your personal data, request the rectification of any inaccurate data and request their erasure at any time.

Object to receiving marketing communications (only applicable to Online Shop Users, although Newsletter Users will also be able to use the means provided for this purpose to unsubscribe): You have the right to object at any time to receiving marketing communications

about our offers and promotions using the means provided for this purpose or by sending an email to hola@hubr.es or using the means provided for this purpose, including all marketing communications you may receive. In this case, we will keep your data for the purpose of not sending you such marketing communications from that moment onwards.

Restriction and portability: In certain circumstances, you may be entitled to request the restriction of the processing of your data, in which case we will only keep such data in order to bring or defend claims, as well as to request the portability of your data.

You may exercise the rights set out above by writing to **Paseo de la Castellana 91, 8º Planta, 28046 Madrid** or by sending an email to hola@hubr.es referring to the right which you wish to exercise and identifying yourself with a copy of your national identity card (DNI) or equivalent.

We will deal with your request within the legally established periods for doing so and you may at any time lodge a complaint with the Supervisory Authority (AEPD).

GENERAL CONDITIONS OF CONTRACT AND USE OF WEBSITE.

Purpose

These are the General Conditions of contract and use (the “**Conditions**”) which govern the provision of information on this website (the “**Website**”), its use and the contractual relationship governing the acquisition by the user of the services and products offered in the e-commerce which **Sociedad Hubr Student Housing S.L.** (the “**COMPANY**”) makes available on the URL www.hubr.es (“**e-commerce**”).

These **Conditions** refer exclusively to non-trading natural persons and have been prepared in accordance with the provisions of Law 34/2002, on Information Society Services and e-Commerce (the “**LSSI**”) and Royal Legislative Decree 1/2007, of 16 November approving the consolidated text of the General Consumer and User Protection Law (the “**LGCU**”), Law 7/1998 on General Conditions of Contract, Law 7/1996 on the Regulation of Retail Trade, Law 59/2003, of 19

December, on Electronic Signatures, Organic Law 15/1999, of 13 December, on the Protection of Personal Data (the “**LOPD**”) and other applicable legislation.

The **COMPANY** reserves the right to modify, at any time and without prior notice, the structure, configuration and design of the **Website**, as well as these **Conditions**. Such modifications will be reflected in this document.

An up-to-date version of these Conditions will be permanently available on this **Website**, to which users will have access at all times, and users will be able to save and print a hard copy of this document.

Ownership of Website

In compliance with the **LSSI**, we hereby inform you that the **COMPANY** has its registered office at calle **Paseo de la Castellana 91, 8º Planta, 28046 Madrid**, has Tax Identification Code (CIF) **B87635033** and is duly authorised to use and develop this **Website**, the use of which is subject to these **Conditions**.

Acceptance of Conditions

Browsing, as well as just accessing, the Website and the acquisition of any of the products offered on the **e-commerce**, renders you a user of that site and implies the full and unconditional acceptance of these **Conditions**, as well as of any modifications made.

The sale of **e-commerce** products is conditional upon the acceptance of these **Conditions**. Therefore, any user who acquires **e-commerce** products admits to having read these **Conditions** and expresses his or her full and unconditional adherence to all of them.

Legal capacity

The services and content offered on this **Website** are aimed solely at natural or legal persons who, in accordance with the applicable legislation, have sufficient legal capacity to accept these **Conditions** and have not been excluded by the **COMPANY** for breaching any of the provisions of these **Conditions**.

Intellectual property

All intellectual property rights and information contained on the Website (images, brands, graphic designs, source codes, design, browsing structure, databases and any other content appearing on it) are owned exclusively by the **COMPANY**.

No intellectual property right in respect of the services or products offered on the **e-commerce**, the **Website** or any of its features (images, brands, graphic designs, source codes, design, browsing structure, databases and any other content appearing on it) is assigned by way of these **Conditions**, and the user is expressly prohibited from reproducing, transforming, distributing, publicly disclosing, making available, extracting, re-using, re-sending or using in any way, by any means or procedure, any of them, unless legally permitted to do so or expressly authorised to do so in writing by the **COMPANY** and/or the owner of the relevant rights.

The user is only authorised to visualise and obtain a temporary private copy of the contents for his or her exclusive personal and private use in his or her IT systems (software and hardware) and these may not be subsequently assigned to third parties. Subject to the abovementioned exceptions, the user shall not modify or reproduce, whether wholly or partially, this information, without the express consent in writing of the **COMPANY**. By way of example, but without limitation:

a) The user is not authorised to use the information contained in the **Website** for the purpose of carrying out activities of a commercial or professional nature (direct sale or any other commercial purpose, as well as selling such information in any way).

b) The user is not authorised to suppress, avoid, manipulate the copyright and other data identifying the rights of the **COMPANY**, as well as any protection mechanisms.

c) The user is not authorised to dismantle, decompile or reverse databases which store **Website** information.

All **Website** information is protected by copyright. The unauthorised use of the information contained in this **Website**, its resale, as well as the infringement of the intellectual property rights of the **COMPANY**, shall give rise to the liabilities provided for at law.

Any trademarks (distinctive signs and logos) which appear on the **Website** are owned exclusively by the **COMPANY** and are duly registered or in the process of being registered. The denominations of

other products, services and companies which appear in this document or on the **Website** may be trademarks or other distinctive signs registered by their respective legitimate owners.

Linking policy

The **COMPANY** neither guarantees nor assumes any kind of liability for loss or damage suffered as a result of access to third party content through possible connections or links to websites from the **Website**. The purpose which any links may have is exclusively to inform users of the existence of other sources of information or other Internet contents and services. The **COMPANY** shall not under any circumstances be liable for the result obtained through such links or for the consequences of access by users to the same. Third party content is provided by such third parties, therefore the **COMPANY** cannot control the legality of such content or the quality of the services offered therein.

User's liability

The user undertakes to comply with these Conditions generally, as well as with the special user warnings or instructions contained in them, and to at all times act in accordance with the law, good practice and the requirements of good faith, acting diligently and refraining from using the **Website** in any way which could prevent, damage or deteriorate its normal functioning, the assets or rights of the **COMPANY**, its suppliers, other users or any third party in general.

In particular, when the user accesses the **e-commerce** for the purpose of acquiring the offered products, it undertakes to comply strictly with the following obligations:

a) The user shall, before contracting through the **e-commerce**, check the described characteristics of the product or service, its price, applicable taxes and functionalities. By sending the relevant contracting form, the user accepts the registration and contracting **Conditions** contained herein and undertakes to respect the use and prohibitions established in them. The user shall be fully liable for the use he or she makes of the product acquired and holds the **COMPANY** free from any liability arising from any damage caused by any correct or incorrect use of that product.

b) The fact that the user completes the form does not imply the automatic acceptance by the **COMPANY** of that order, rather it shall be deemed to have accepted it when the **COMPANY** sends him or her an email confirming the request. In addition, by sending the contracting form, the user undertakes to make the relevant payment for the product acquired.

Furthermore, without representing any restriction on the abovementioned obligations, when using the **Website** the user undertakes:

a) To provide true information on the data requested in the form for making the reservation on the **e-commerce**, and to keep it up-to-date. The **COMPANY** reserves the right, without prejudice to other legal measures at its disposal, to withdraw, refuse or suspend access to the Website if the data provided are or could be false, inaccurate or misleading.

b) Not to introduce, store or disseminate on or from the **Website**, any information or material which is defamatory, injurious, obscene, threatening, xenophobic, or which encourages violence, discrimination on the grounds of race, sex, ideology, religion or which in any way violates morality, public policy, fundamental rights, civil liberties, honour, the privacy or image of third parties or the law in general.

c) Not to introduce, store or disseminate through the **Website** any programme, data, virus, code, or other electronic or physical device, which is capable of damaging the **Website**, any of the services, or any of the computers, systems or networks of the **COMPANY**, of any other user, of the **COMPANY's** suppliers or of any third party in general.

d) Not to carry out advertising or commercial development activities on the **Website**, and not to use the contents and information on it to send advertisements, or send messages for any other commercial purpose, nor to collect or store personal data belonging to third parties.

e) Not to use false identities, nor replace the identity of others when using the **Website** or when using any of its services, including the use of any passwords or access codes belonging to third parties or in any other manner.

f) Not to destroy, alter, disable or damage the electronic data, information, programmes or documents of the **COMPANY**, its suppliers or third parties.

g) Not to introduce, store or disseminate through the **Website** any content which infringes intellectual property rights or third party business secrets, nor in general any content in relation to which the user does not have a legal right to make available to third parties.

The **COMPANY** reserves the right to exclude or not allow the acquisition of the product by users which it considers infringe the law in force, these **Conditions**, morality, generally accepted customs or public policy, as well as any user whose access the **COMPANY** considers to be inadvisable for reasons relating to image rights, the reputation of the website or others. In this case, if payment has been made, the **COMPANY** will reimburse the user.

Liability of the COMPANY

The **COMPANY** undertakes to put in the **e-commerce**, available to the user, the necessary information relating to the products it offers and an up-to-date version of these **Conditions**.

The contents and services may evolve, and the **COMPANY** reserves the right to change the trademark, logo, name and domain (URL), the presentation and any features it considers appropriate in relation to its products and services. The user accepts that access to the **e-commerce**, the content and services of that website is that which exists from time to time. The **COMPANY** shall not accept any complaint regarding the contents, services, updates, connections and/or changes in general affecting its products.

The **COMPANY** requires its suppliers to comply with European legislation. In this regard, the **COMPANY** does not assume liability for any personal and/or material damage arising from the use of the product. Nor does the **COMPANY** assume liability for any personal and/or material damage which may arise as a result of a manufacturing defect or improper use of the product.

The **COMPANY** may contract or collaborate with subcontractors or third parties to carry out the supply of all or part of the products to which it commits pursuant to the various transactions which are entered into in accordance with this document.

The user assumes all liability arising from the use of the **Website**, and is the only person liable for all direct or indirect consequences of such use, including, by way of example, but without limitation, any adverse financial, technical and/or legal consequences, as well as the failure to fulfil the expectations created by this **Website**, and the user shall indemnify the **COMPANY** against any claims brought by third parties relating , directly or indirectly, to such circumstances.

The **COMPANY** does not assume any liability for any loss or damage which may arise as a result of interference, omissions, interruptions, computer viruses, faults and/or disconnections in the operation of this electronic system or in the IT devices and computers of users for reasons not attributable to the **COMPANY**, which prevent or slow down access by users to the **e-commerce** or browsing on the **Website**, nor for any delays or usage blocks caused by deficiencies or overload of the Internet or in other electronic systems, nor for the impossibility of providing the service or allowing access by the user to the **e-commerce** for reasons not attributable to the **COMPANY**, due to the user, third parties or force majeure events.

Nevertheless, the **COMPANY** represents that it has adopted and shall, if necessary, adopt any measures, within its possibilities and the state of technology, required to guarantee the proper functioning of this **Website** and avoid the existence and transmission of viruses and other components harmful to users.

The **COMPANY** reserves the right to interrupt access to the **Website**, as well as the provision of the services offered on it at any time and without prior notice, whether for technical, security, control or maintenance reasons or due to failures in the electricity supply or for any other reason.

The **COMPANY** does not in general control the use made by users of the **Website**. In particular, the **COMPANY** shall not under any circumstances guarantee that users will use the Website in accordance with the law, these **Conditions**, morality and generally accepted customs and public policy, or that they will do so in a diligent and prudent manner. The **COMPANY** does not therefore accept responsibility for any use which the user may make of the contents of the **Website** or of its passwords which could involve a breach of any domestic or international law, intellectual property rights or any other third party rights.

Products or services offered and prices

The products offered on the **e-commerce**, together with their characteristics, uses, images and price will appear on screen.

The prices of the products which appear on the **Website** will be included and may be consulted at any time in the catalogues and/or information contained on the **Website** during the purchase process.

Such on screen prices will be expressed in euros and will be the public retail sale prices and, if they do not include tax, this shall be duly notified and shown on screen. Offers will be duly shown on screen. The **COMPANY** reserves the right to choose at any time the products or services offered to users on the **e-commerce**. The **COMPANY** further reserves the right to stop providing access, at any time and without prior notice, to any of the products offered on the **Online Shop**.

Prices may change at any time, but (except as established above) any possible changes will not affect orders in respect of which an order confirmation has been sent.

Making a reservation.

In order to acquire products in the **Shop**, the **COMPANY** will ask the user to register, for which the user must complete a registration form in order to enable the **COMPANY** to create a user account which shall consist of the email address provided by the user and the user name and password chosen by the user, both of which are necessary to access the **e-commerce** and make reservations. The user name and password provided by the **COMPANY** are identifying features and are of a personal nature, and may not be transferred or changed.

Once a reservation form has been completed, the user shall validate it by accepting these **Conditions**. Their acceptance involves the reading and irrevocable acceptance of all of these **Conditions**, which is the document governing the sale and purchase contract entered into between the **COMPANY** and the user as part of the signing of the same.

In the absence of evidence to the contrary, the data registered by the **COMPANY** constitutes evidence of all of the transactions between the **COMPANY** and the users. The **COMPANY** shall file the electronic document in which the order is made and this shall be accessible.

As soon as possible after a reservation has been made, the **COMPANY** shall send the user an email confirming the reservation. Confirmation

of the reservation shall not constitute a valid invoice. The purchase prices shall be those which apply at the time the order was made.

The **COMPANY** assumes no liability for any deficiencies in the service of its central server, or in the communication networks, or for any problems arising as a result of the poor functioning or use of unoptimized versions of browsers.

The **COMPANY** reserves the right to cancel the user name and password and, therefore, access to the **e-commerce** for those users who have debit or unpaid balances with the **COMPANY**.

Payment

Payment of the price of the products purchased on the **e-commerce** which appears on screen, may be made using the payment methods referred to on screen. The accepted payment methods at any time may be consulted on the relevant page of the **Website**.

To proceed to payment, the user shall follow all the instructions appearing on screen and shall provide the following information: (a) card number; (b) expiry date; (c) verification Code (CVV); and (d) any other information required on screen for electronic payment.

The **COMPANY** has installed an electronic commerce payment gateway. All the data provided for this purpose will be encrypted in order to guarantee maximum security. In order to guarantee the highest degree of security for users, the **COMPANY** reserves the right to request relevant documents relating to identity and payment method of the user, before delivering the order.

Credit cards are subject to checks and authorisations by the issuing entity, but if that entity does not authorise payment, the **COMPANY** shall not be responsible for any delivery delay or failure and shall be unable to formally complete the sale and purchase with the user.

Availability of rooms

All reservations of products shall be subject to their availability. The **COMPANY** reserves the right to provide information to the user on alternative rooms of the same or better quality and value which the user may order. If the user does not wish to reserve the alternative

rooms offered, the COMPANY shall reimburse the amount paid by the user within no more than fourteen (14) days.

Right of withdrawal

Without prejudice to the exchanges and returns policy referred to in the preceding section which the COMPANY may offer at any time, the COMPANY shall inform the user that, in accordance with the legislation in force, they have a period of fourteen (14) calendar days in which to withdraw from the purchase of the product without justification from the date on which the product is received or delivered, in the event that it has been collected in a physical shop of the **COMPANY**. To withdraw, the user can choose to either return the product in any of the physical shops of the **COMPANY** or send a notice of withdrawal to the **COMPANY** by sending an email to hola@hubr.es with the aim of arranging for the product to be collected from the user's home by a messenger.

The user shall bear the costs of the return. The product or products returned shall be returned properly protected in its or their original packaging, in perfect condition, including all accessories and the invoice.

Only the price of the product purchased (including any delivery costs) shall be reimbursed. Nevertheless, the delivery costs of orders having a delivery address in the rest of the European Union outside Spain and Portugal.

Once the withdrawal from the product or products has been exercised by the purchaser, the **COMPANY** shall reimburse the amounts received using the same method that was used for payment within no more than fourteen (14) calendar days. The **COMPANY** may, however, withhold reimbursement until it receives the article or articles.

Cookies

In relation to cookies used by the **Website**, the provisions of the Website's Cookies Policy shall apply. This may be consulted in [use of cookies](#)

Notifications

Applicable law requires part of the information and/or communications sent to users to be in writing. By using this **Website**, the user accepts that most of the communications with the **COMPANY** shall be electronic. The **COMPANY** shall contact users by email or shall provide information by posting notices on this **Website**. The user consents to using this electronic means of communication and acknowledges that any contract, notification, information or other communication that may be sent by the **COMPANY** electronically complies with the legal requirement for it to be in writing.

Users must send communications and/or notifications to the **COMPANY** preferably by way of the different means of contact referred to in the "CONTACT" section of the **Website**. In accordance with the preceding paragraph, unless the contrary is stipulated, the **COMPANY** may send communications either to the email or to the postal address provided by the user in the order request.

Waiver

If the **COMPANY** fails to insist on the strict compliance by the user of any of the obligations assumed under these **Conditions**, or if it fails to exercise any rights or remedies which the **COMPANY** may be entitled to exercise pursuant to these **Conditions**, this shall not constitute a waiver of all rights or remedies, nor shall it exempt the user from complying with those obligations.

No waiver by the **COMPANY** of its right to require compliance shall constitute a waiver of any right to require subsequent compliance.

No waiver by the **COMPANY** of these **Conditions** shall have any effect unless stipulated expressly as a waiver and communicated to the user in writing in accordance with the Notifications section above.

Partial invalidity

Any clause or provision in these **Conditions** which becomes invalid, null or illegal shall not affect, prejudice or invalidate, provided it is not essential for the compliance of the purpose of the same, any other **Conditions** or provisions contained herein, which shall remain in full force and effect.

Entire agreement

The contract between the user and the **COMPANY** consists of these **Conditions**, the form sent by the user with his or her personal details and payment details and the information located on the **Online Shop**, which complete this document, and shall prevail over any other prior or simultaneous verbal or written agreement.

Governing law and jurisdiction

All aspects of the validity, performance and interpretation of these **Conditions**, as well as any sales carried out on the **Shop**, shall be governed by the civil and commercial laws of Spain.

The **COMPANY** and the user undertake to try to amicably settle any dispute which could arise during the course of the contractual relationship, before resorting to the competent court. In this regard, and with the aim of trying to amicably settle any dispute which may arise, the user undertakes to contact the customer service department of the **COMPANY** by contacting: OPTICA DEL PENEDES, S.L. Departamento de Atención al Cliente, calle **Paseo de la Castellana 91, 8º Planta, 28046 Madrid** or by sending an email to hola@hubr.es, before commencing proceedings before any administrative authority or court.

In addition, pursuant to Regulation (EU) 524/2013 of the European Parliament and of the Council, of 21 May 2013, on online dispute resolution for consumer disputes, the **COMPANY** hereby informs you that, in the event of a dispute, users who are resident in the European Union may use the "Online Dispute Resolution Platform" created by the European Commission for the out-of-court resolution of any disputes arising from the sale of products offered by the **COMPANY**. You may access the Online Dispute Resolution Platform through the following link: <https://ec.europa.eu/consumers/odr/>

In the event that any dispute, litigation, discrepancy, issue or claim arises as a result of the performance, interpretation and/or application of these **Conditions** and/or the use of the **Website** which the parties have been unable to settle amicably, it shall be definitively settled before the courts of the city of Barcelona, unless a law of mandatory application establishes a different forum.

These **Conditions** are up-to-date as of 18 October 2017.

Cookies policy

In order to comply with the provisions of Article 22 of Law 34/2002, of 11 July, on information society services and e-Commerce, we hereby inform you that the website www.hubr.es uses its own cookies and those of third parties to offer you a better experience and service. By browsing or using our services the user accepts the use we make of cookies. Nevertheless, the user has the option of preventing the generation of cookies and their elimination by selecting the relevant option on his or her browser. If the use of cookies is blocked on your browser it is possible that certain services or functionalities of the Website will not be available.

What is a cookie?

A cookie is a small fragment of text which websites send to the browser, and which are stored in the user's terminal, which may be a personal computer, mobile telephone, tablet, etc. These files allow websites to remember information about your visit, such as the language and preferred options, which can facilitate your next visit and make the site more useful by personalising its content. Cookies perform a very important role in improving the experience of using the Website.

How are cookies used?

By browsing this Website, the user accepts that cookies may be installed on his or her terminal which will allow us to have the following information:

- Statistical information regarding use of the Website.
- The user's 'login' to keep the session active on the Website.
- The format of the preferred Website when accessing from mobile devices.
- The latest searches made on the Website services and data on the personalisation of these services.
- Information on advertisements shown to the user.
- Information on surveys in which the user has participated.
- Data on connection with social media for users who access with their Facebook or Twitter user.

Types of cookies

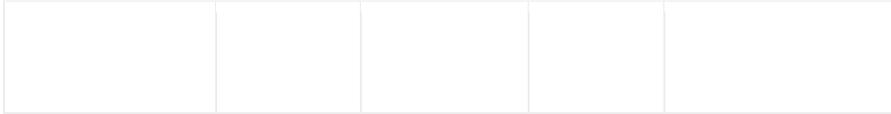
Set out below is a list of different types of cookies:

- First-party cookies: Are those sent to the user's terminal from a computer or domain managed by us and from which the service requested by the user is provided.
- Third-party cookies: Are those sent to the user's terminal from a computer or domain that is not managed by us, but by another entity that processes the data gathered by the cookies (e.g. cookies used by social media complements).
- Session cookies: Are those designed to collect and store data while the user accesses a website.
- Persistent cookies: Are cookies in which the data continue to be stored on the user's computer and can be accessed and processed indefinitely by the cookie owner, which can range from a few minutes to several years.
- Technical cookies: Are those which allow the user to browse our website, platform or application and use different options or services which we offer in it, for example, sharing content on social media.
- Personalisation cookies: Are those which allow the user to access the service with certain characteristics of a general nature pre-defined according to a set of criteria in the user's terminal such as, for example, the language used.
- Advertising cookies: Are those which allow the most effective management of advertising spaces which the editor may have included on a website, application or platform from which the service requested is provided based on criteria such as the edited content or the frequency with which advertisements are displayed.
- Behavioural advertising cookie: Are those which allow the most effective management of advertising spaces on the Website. These cookies store information on the behaviour of users obtained through continuous observation of their browsing habits, which allows a specific profile to be developed and advertising to be displayed accordingly.

List and description of cookies used on the Website

This Website uses both temporary session cookies and permanent cookies. The session cookies store data only while the user accesses the Website and the permanent cookies store the data in the terminal so that they can be accessed and used in more than one session. Set out below is a list of cookies used in this Website, identifying their owner, their purpose and for how long they will remain active:

Ownership	Cookie	Purpose	Time	More information
Cookie owner	The cookie	Purpose of cookie	Expiry	Additional info.



How to manage cookies on the browser

The user has the option of allowing, blocking or disabling the cookies installed on his or her computer by configuring the settings on the browser installed on that computer.

To change cookie settings on Google Chrome:

- Click on the menu situated in the toolbar.
- Select **Settings**.
- Click on “**Show advanced settings**”.
- In the “Privacy” block click on the “**Content settings**” button.
- In the “Cookies” block the options can be set.

* **More information about Google Chrome.**

To change cookie settings on Mozilla Firefox:

- In the upper part of the Firefox window click on **Tools** in the menu
- Select
- Select the panel
- **In the Firefox option you can use a personalised setting for the history** to set the options.

* **More information about Mozilla Firefox.**

To change cookie settings on Internet Explorer 9:

- Click on the menu in the upper part of the Internet Explorer window
- Select the **Security** tab and use the option Delete browsing history in order to clear cookies. Activate the Cookies check box and then click on Delete.
- Select the Security tab and use **Settings** to move the slider all the way to the top to block all cookies or all the way to the bottom to allow all cookies. Then click **OK**.

* **More information about Internet Explorer 9.**

If you block the use of cookies on your browser certain services or functionalities of the Website may not be available.

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